



Northumberland County Council

All Schools

Your ref: *
Our ref: TA/018
Enquiries to: Tracy Aitken
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Date: February 2026

Dear Headteacher

Annual Mode of Travel Hands up Survey Academic Year 2025/26.

We are asking all Northumberland schools to complete their annual Hands up Surveys this term so we can collect data about how pupils are travelling to school in Northumberland.

We would like schools to use the [Modeshift STARS](#) system to complete their surveys, this is the method we use in Northumberland for School Travel Plans. Please refer to the '**how to guide**' enclosed with this letter for instructions to complete your surveys.

Please choose a convenient day or week this term and ask all classes, (not including nursery classes) to complete their surveys within these timescales. **Please note, schools only need to complete the survey once**, but you must have surveyed at least 80% of your pupils for the survey to count.

If you have already completed a mode of travel survey this academic year, you do not need to do another one.

You will need a log in for the Modeshift STARS system **before** you can complete your surveys, just complete this online form [Register for STARS](#) and get set up as a user, we'll try and process these requests asap. If you are already registered and need a reminder of your log in details just let me know.

If you have any issues or problems when completing your surveys, please don't hesitate to get in touch, your assistance in collecting this data is greatly appreciated.

Yours sincerely

Tracy Aitken
Transport Project Officer
Strategic Transport

Schools GoSmarter



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