



Northumberland County Council

Tweedmouth Depot
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TD15 2AS

Your ref:
Our ref:
Enquiries to: Davey Robertson
Email: davey.robertson@northumberland.gov.uk
Tel direct: 07876216758
Date: 18th February 2026

Dear Sir/Madam

Proposal to Cease Cash Collection and Courier Service – Request for Feedback

I am writing to inform you of a proposed change to the council's cash collection and courier service, which currently supports schools and other council establishments.

Over the past several years, the take-up of this service has steadily declined, largely due to the increased use of digital document transfer and cashless payment systems. In light of this trend, and following a review of the service, it is proposed that the cash collection and courier service be **discontinued at the end of the current academic year in July 2026** with current service users having to make their own alternative arrangements as appropriate.

The service is also currently forecast to have a budget shortfall of approximately £30,000 in this financial year, highlighting the financial pressures of maintaining the service under declining usage.

Before a final decision is made, we would like to hear from you regarding any specific challenges or impacts that the discontinuation of this service may have on your establishment. Your feedback is important in helping us understand any potential issues and to support you to explore alternative solutions where necessary.

Please send your comments or concerns to davey.robertson@northumberland.gov.uk by 1st March 2026. We will carefully consider all responses before confirming any final arrangements.

Thank you for your attention and cooperation.

Yours faithfully

David Robertson
Fleet Manager
Fleet Transport, Environment and Transport



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